

## ADVANTAGE CARD

Sencio Community Leisure is committed to providing accessible and affordable sports and leisure opportunities for everyone. Advantage Card Holders are able to *make savings of up to 50% on a range of activities during off-peak times*, and are entitled to Centre Member rates during peak times.

Advantage is designed to meet the needs of the unemployed, single parent families receiving benefit, people with disabilities, students aged 16+ in full time education, senior citizens (65+) and those recovering from illness or injury. The scheme also covers those receiving Universal Credit.

Children (under 16) are not eligible for Advantage. However, children of Advantage cardholders are also eligible for discounts when accompanied and participating with the cardholder. Those eligible to take Advantage simply need to produce one of the forms of identification listed for eligibility at their local participating Sencio centre.

### APPLICANT DETAILS

Mr/Mrs/Miss/Ms

NAME: .....

ADDRESS: .....

.....

.....

POSTCODE: .....

DAYTIME TEL NO: .....

MOB NO: .....

D.O.B: .....

EMAIL: .....

.....

I hereby apply for an Advantage Card for use at participating Sencio Community Leisure sites and confirm that I have read, understood and agree to abide by the membership conditions below and overleaf.

Signed: ..... Date: .....

### CATEGORY

Please tick the appropriate box

ADVANTAGE  £15  
12 months

ADVANTAGE  £7.50  
6 months

- A  Universal credit proof
- B  Senior citizenship proof
- C  Council tax benefit proof
- D  Registered disabled identification
- E  Incapacity benefit proof
- F  NUS/further/higher education card
- G  GP letter/illness/injury recovery
- H  Invalid care allowance proof

**DATA CONSENT:** Please tick the following boxes if you consent:

I agree to allow Sencio Community Leisure to send me further information and news of special offers, promotions and activities which may be of interest to me via:

Email  Phone  Mail  SMS

I understand that I may withdraw my consent to this at any time.

I agree to allow Sencio Community Leisure to share my information with third parties acting on its behalf for the sole purpose of providing the services I receive from Sencio Community Leisure. I understand that I may withdraw my consent to this at any time.

For more information about how we use your data, you can view our Privacy Policy at [www.sencio.org.uk](http://www.sencio.org.uk)

### OFFICE USE ONLY

Advantage Card No. .... Expiry Date: .....

Amount received: £ ..... Receipt no: ..... Staff Signature: .....

## **ADVANTAGE CARD TERMS AND CONDITIONS**

- Advantage members must agree to abide by the conditions of the scheme and those of the individual centre.
- For court bookings, concessions apply only when playing with another Advantage cardholder.
- The Advantage card can be used to book in advance for dry side activities, but if you make a booking for a peak time activity, Sencio Card rates will apply.
- Advantage concessions do not apply to special sessions and courses.
- The Advantage card must be shown when claiming all concessions and must be produced whenever requested by centre personnel.
- The Advantage card is valid for twelve or six months from the date of issue or until eligibility ceases. (Proof of eligibility required).
- Leisure Centre off peak: 09:00 – 17:00 Monday - Friday and 11:00 – Close Saturday and Sunday.
- Lullingstone Park Golf Course off peak: Monday – Friday (excluding Bank Holidays).
- Sencio Community Leisure and Sevenoaks District Council reserve the right to cancel or amend any part of its published information and to vary the terms and conditions of the Advantage scheme.
- Sencio Community Leisure reserves the right to cancel your membership and no refund given if i) you have provided false information when applying for Advantage and/or ii) your behaviour is likely to endanger other members, customers or staff, or adversely affect the reputation of Sencio.

## **TERMS AND CONDITIONS OF USE**

- All Advantage Card Holders are required to present an up-to-date Membership card when paying for activities at any Sencio Community site in order to qualify for reduced rates entitled by their card.
- Suitable footwear and clothing must be worn at all times appropriate to the permitted activity as advised by Centre staff.
- You must comply with the centre's rules, which form part of this agreement. We may change the centre's opening times or withdraw any of the facilities/activities at any time as part of the centre's maintenance programme or for special events. In the event of an accident or injury being sustained whilst using the facilities, you must report the accident to a member of staff.
- The following are not permitted in the Centre: i) Smoking ii) The bringing of alcohol and its consumption in the Centre iii) The taking or carrying of illegal drugs iv) The use of photographic equipment without written permission from the Manager.
- The Manager may refuse the admission of any person and may similarly require any person to leave the Centre at any time as well as alter the hours of business, programme of events, admission fees and Centre rules from time to time. The Centre Manager reserves the right to exclude any person who does not comply with the terms and conditions of use as noted.
- It may be necessary to undertake essential maintenance to the facility and its equipment at any time. Every attempt will be made to provide advance notice and to minimise disruption and inconvenience. The Centre Manager reserves the right to offer recompense only in the event of full and prolonged closure at their sole and absolute discretion. Sencio Community Leisure shall not be liable for any default in service or equipment that is unavailable due to breakdown or circumstances beyond its reasonable control.
- Personal items that are left in the Centre are left at the Customer's risk and Sencio Community Leisure cannot accept liability for any loss or damage of such belongings. Lockers should be used where available but they do not guarantee that theft or damage will not occur.
- Customers who break or damage equipment, other than through its proper use, will be liable for the cost of repair or replacement.
- Cancellation of any booking must be at least 24 hours prior. Failure to honour any booking without giving 24 hours' notice may result in the individual being liable for the full charge should we be unable to re-let the facility or activity.
- The Advantage Card and its use are personal to the particular member it is granted to and can not be assigned or otherwise transferred for use by another person. If you allow another person to use your membership card we reserve the right to cancel your membership.
- Advantage Card holders must at all times adhere to all Health & Safety regulations relevant to their booking, including all safety instructions issued by Centre staff.
- Use of individual facilities or equipment within the Centre is subject to the rules that may apply to the facility or equipment as may be displayed or imparted by the instructor or Centre staff. Members and card holders are advised to follow these instructions carefully, as Sencio Community Leisure will not accept liability for any injury caused by the incorrect or improper use of a facility or equipment.
- In compliance with the General Data Protection Regulation (GDPR), all information collected will be treated confidentially and will not be shared with any other organisation without your explicit consent. Information collected will be added to our customer database and may be used for administrative purposes in providing our services and for communicating with you. For further information on how we hold and use your personal data, you can read our Privacy Policy on our website: [www.sencio.org.uk](http://www.sencio.org.uk)